

## TERMS OF SERVICE

All services must be paid for in full before work is started on the customers shoes.

SNKRR BAR is not liable for ANY damages to customer shoes while in our possession.

Not all shoes will yield brand new results, but SNKRR BAR will always attempt to recreate brand new, original quality and detail. SNKRR BAR is <u>not</u> obligated to refund service fees for unsatisfactory work.

Previous work done to any shoes MUST be mentioned prior to paying for services. A new quote for work may be made if a shoe has been worked on or cleaned before by anyone outside of SNKRR BAR and it is failed to be mentioned prior to service. The customer may cancel services if not comfortable with the new quote.

Shipping cost is covered by the customer both ways to allow choice of company/method/insurance/signature. Please ship shoes ONLY. Shoe box AND accessories are NOT needed. This helps preserve space for more shoes and saves you money on shipping cost. If customer chooses to decline services rendered by SNKRR BAR customer is to provide payment for shipping back to owner destination choice. SNKRR BAR is not responsible for mishaps during transit with the shipping company.

If payment is not made for service within 14 days after initial estimate or declining or services the customer gives SNKRR BAR the right to dispose of owners property. If customer is contacted to pick up finished shoes and does not respond within 14 days the customer gives SNKRR BAR the right to dispose of owners property.

Any turnaround times given are estimations and not concrete. SNKRR BAR will do everything possible to complete orders, but life does happen, even to SNKRR BAR staff. If you are looking for expedited services, please ask us about our express options. Quality of work is more important to us than quantity of work.

By using the SNKRR BAR services, the customer assumes all risks associated with the use of services, including ANY risks to user's shoes. SNKRR BAR shall not in any event be liable for any direct, indirect, punitive, special, incidental, or consequential damages, including, without limitation, lost revenues, or lost profits, arising out of or in any way connected with the use or misuse of the SNKRR BAR services or with the delay or inability to use these services or otherwise arising out of the use of this services, whether based on contract, tort, strict liability or otherwise, even if SNKRR BAR and/or any of its employees or agents has been advised of the possibility of damages.

THANK YOU FOR YOUR BUSINESS AND SUPPORT!